

Figure 1

Attributes		
Attributes	Condition	Value
<input type="text"/>	contains	<input type="text"/>
subject	contains	redirect
<input type="button" value="New"/>		

Actions	
Action	Value
redirect	<input type="text" value="aaa@aaa.com"/>
<input type="button" value="New"/>	

Fig. 2A

Fig. 2B

Category Entry

Name: Job Inquiries

Hot Key: Job

Descriptions:

Template Text: Thank you for contacting us about employment. We will be getting back to you shortly.

Parent Category: root

Keep Thread Ownership

include incoming Attachments

Recipients

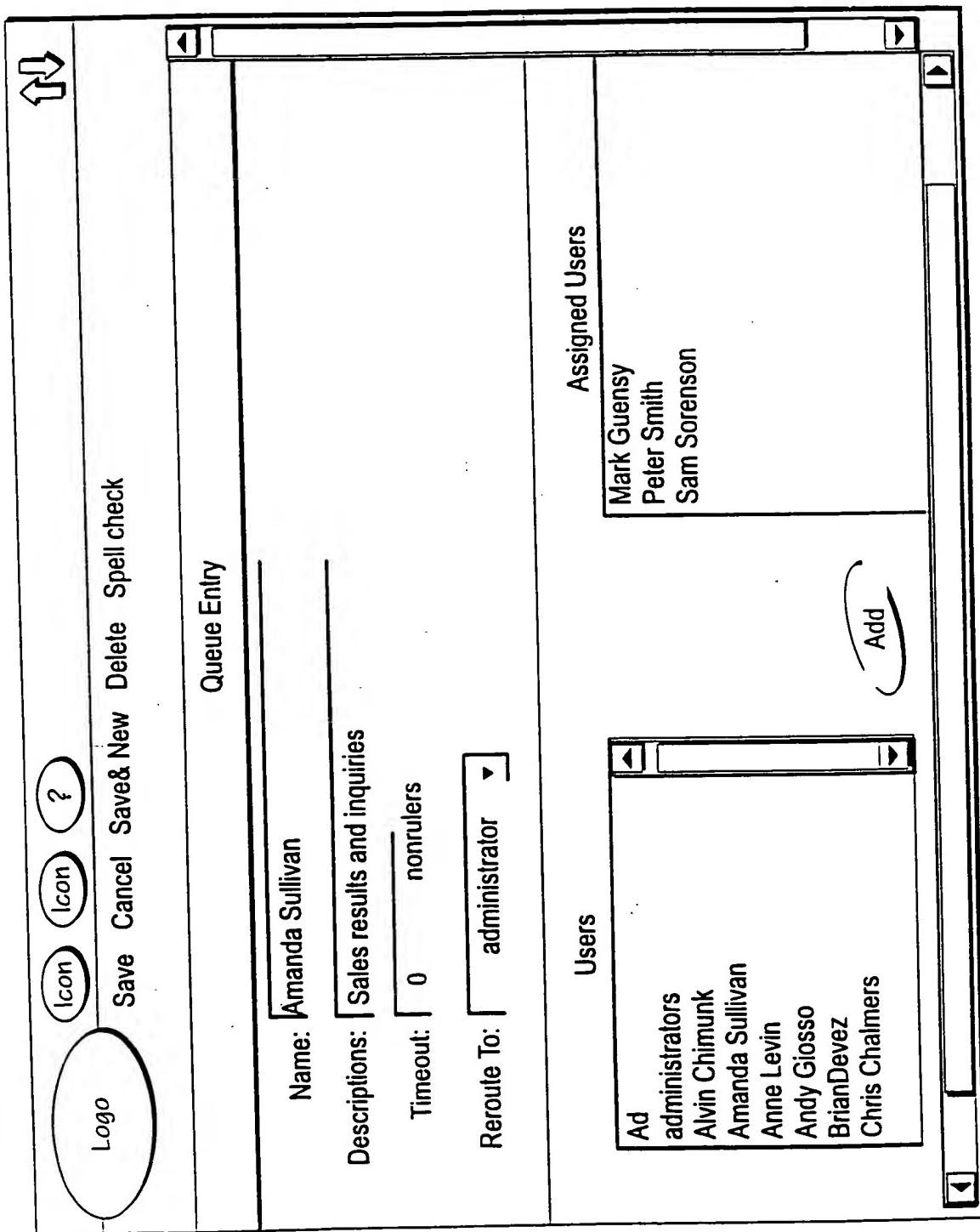
Attachment

View

Delete

To (Original sender)

Fig. 3



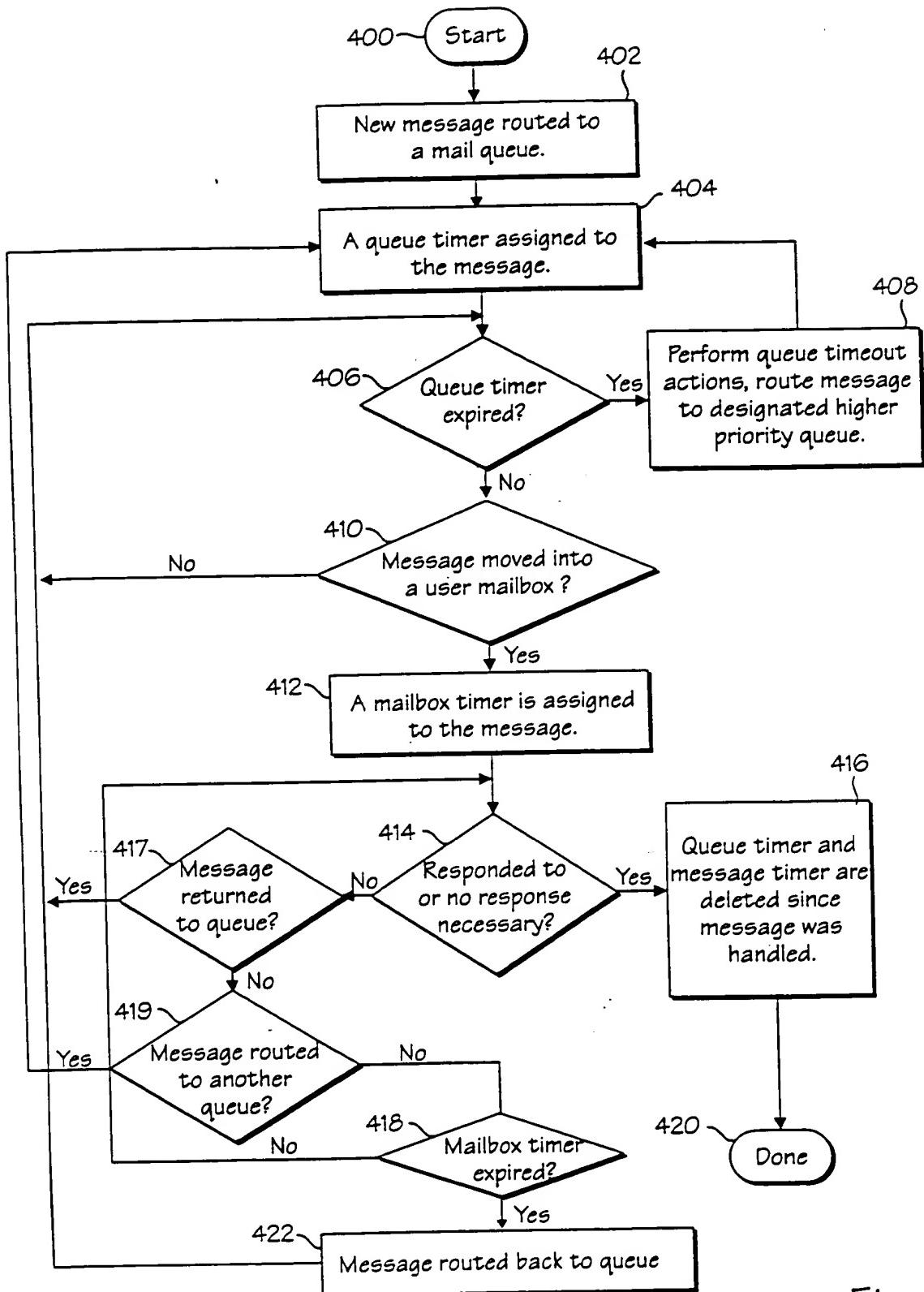


Fig. 4

Fig. 5

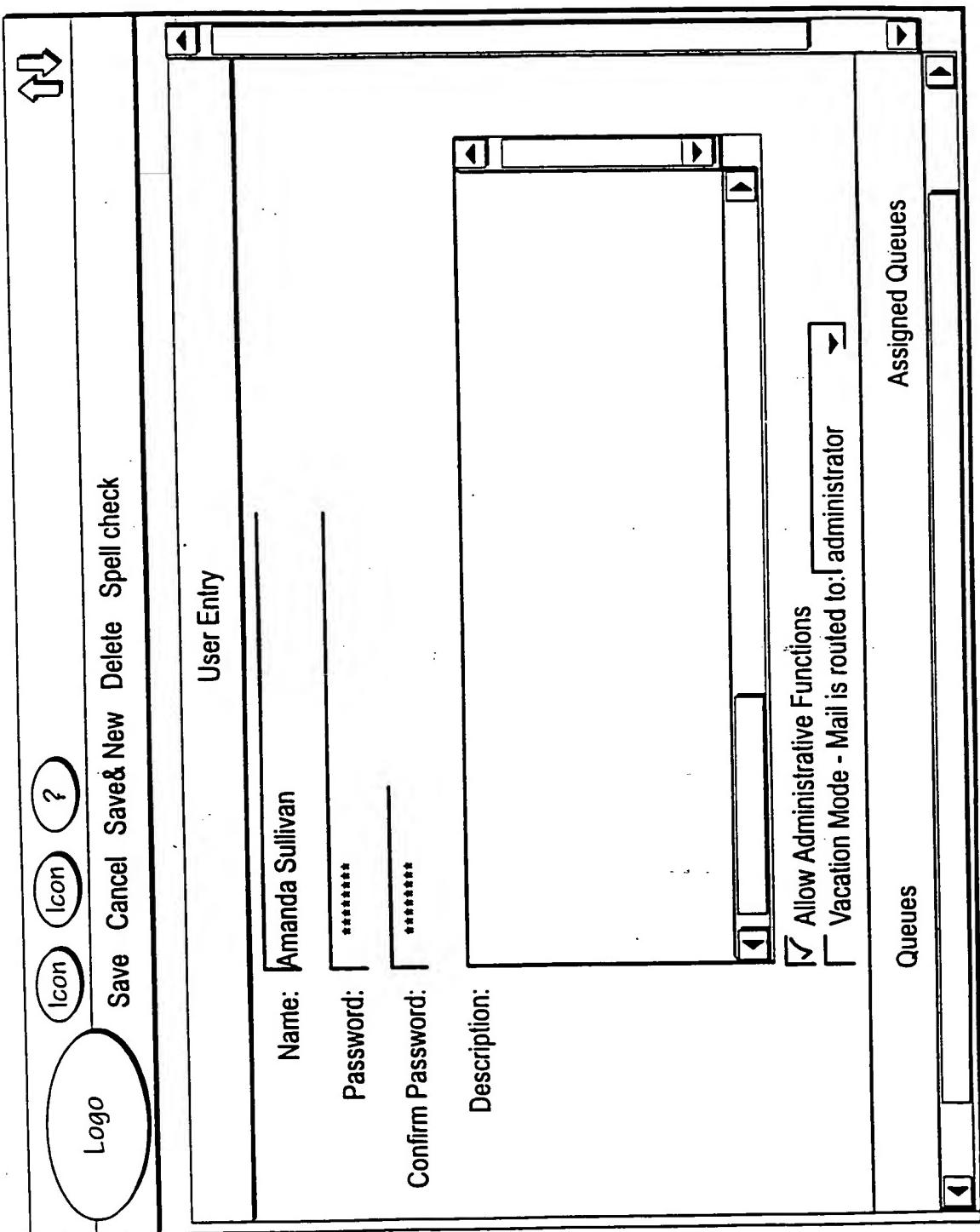


Fig. 6

More New Find Sender History View Source Note Print No Answer Route Send Categorize																																				
<table border="1"><tr><td colspan="3">Mail box for Lana Bryan (10 Messages)</td><td>X</td></tr><tr><th>From</th><th>Subject</th><th>Date</th><th>Case</th></tr><tr><td><input type="checkbox"/> Mike Sherman</td><td>Hedge Fund Investment</td><td>10/09/98 1228:12AM</td><td>4703</td></tr><tr><td><input checked="" type="checkbox"/> Chris Donohue</td><td>help!</td><td>10/09/98 1228:13AM</td><td>4704</td></tr><tr><td><input type="checkbox"/> Tracy Hector</td><td>Last Minute Changes</td><td>10/09/98 1228:14AM</td><td>4705</td></tr><tr><td><input type="checkbox"/> Tracy Hector</td><td>Job Connection?</td><td>10/09/98 1228:15AM</td><td>4706</td></tr><tr><td colspan="4"> </td></tr></table>									Mail box for Lana Bryan (10 Messages)			X	From	Subject	Date	Case	<input type="checkbox"/> Mike Sherman	Hedge Fund Investment	10/09/98 1228:12AM	4703	<input checked="" type="checkbox"/> Chris Donohue	help!	10/09/98 1228:13AM	4704	<input type="checkbox"/> Tracy Hector	Last Minute Changes	10/09/98 1228:14AM	4705	<input type="checkbox"/> Tracy Hector	Job Connection?	10/09/98 1228:15AM	4706				
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Fig. 7

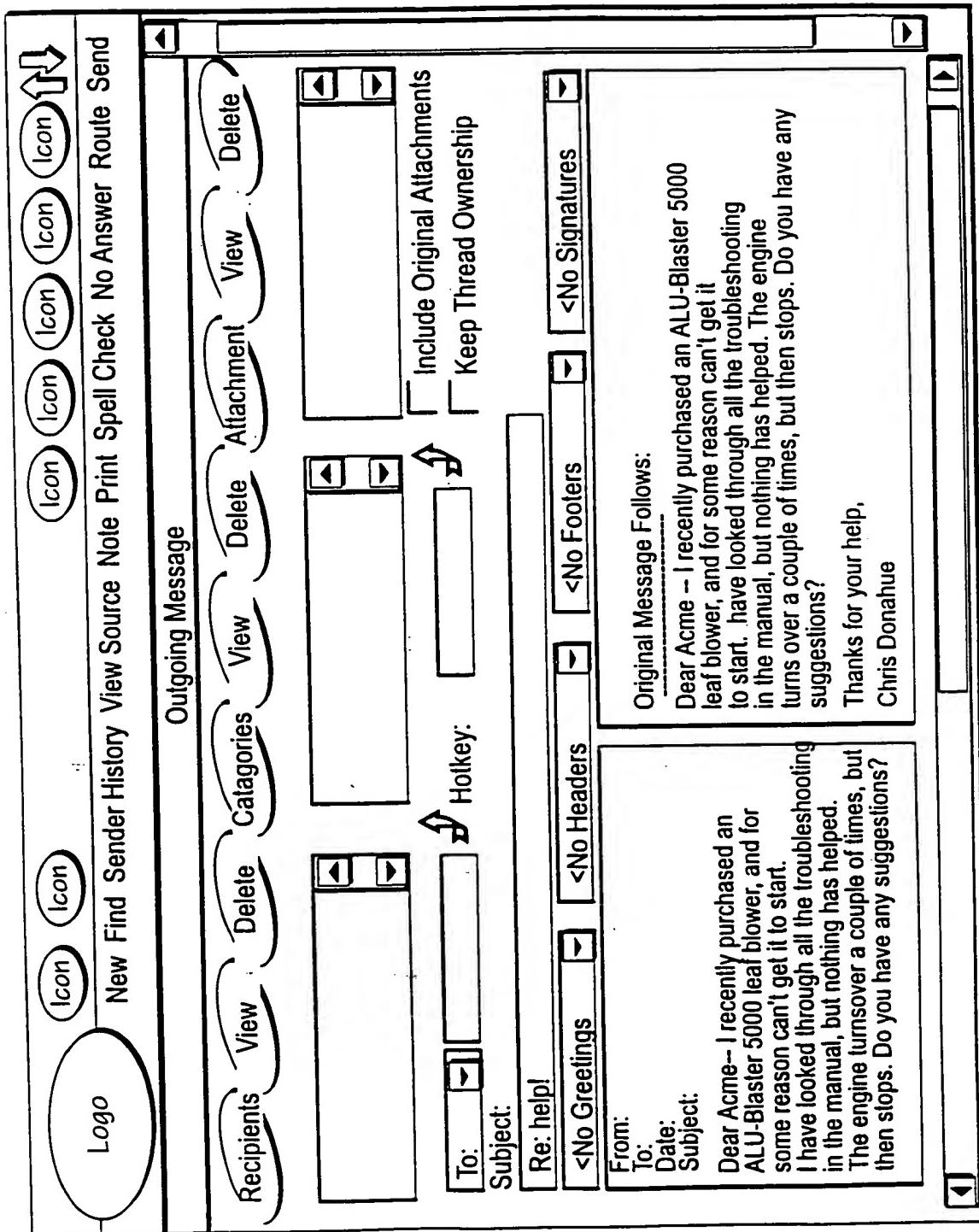


Fig. 8

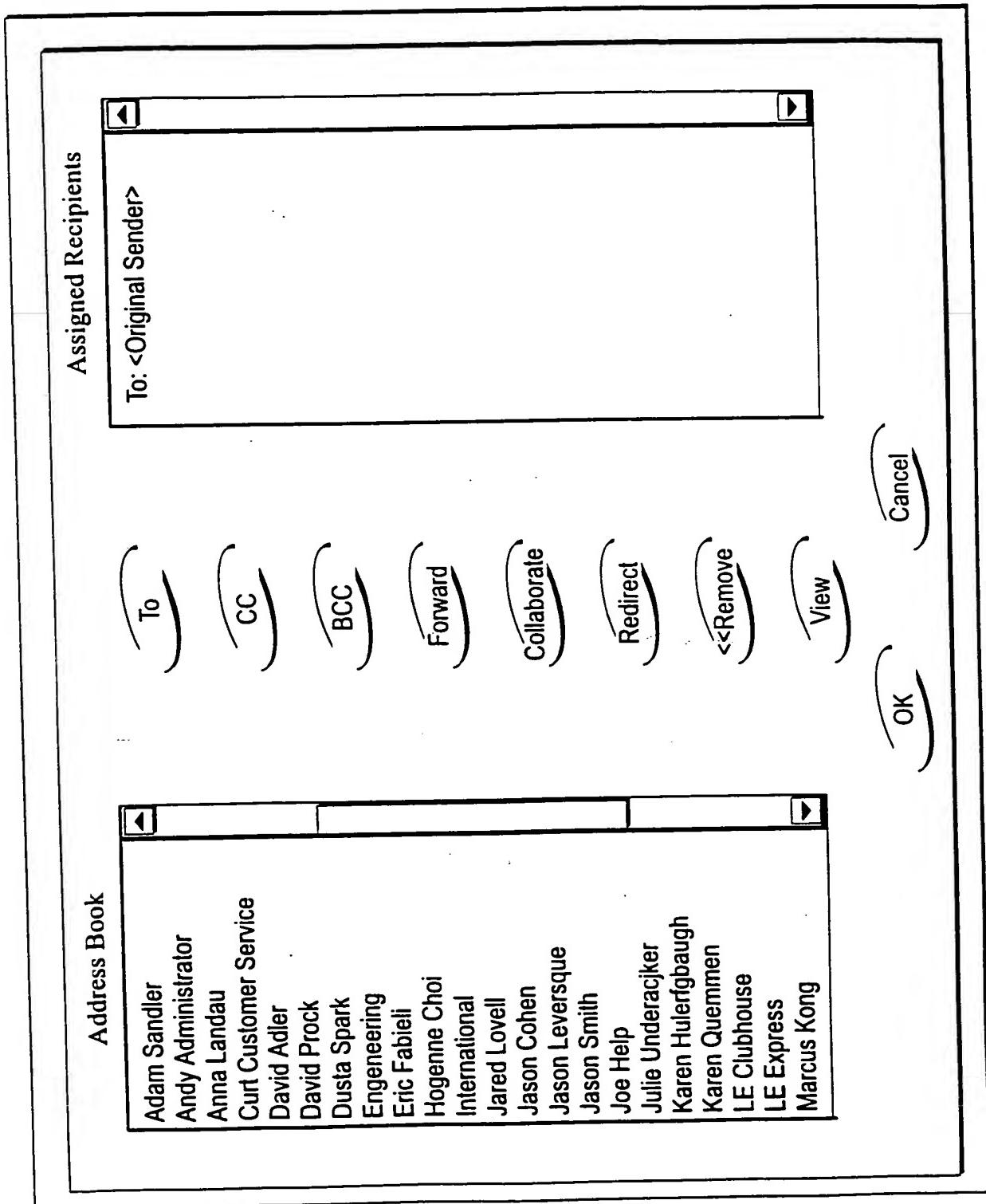


Figure 9

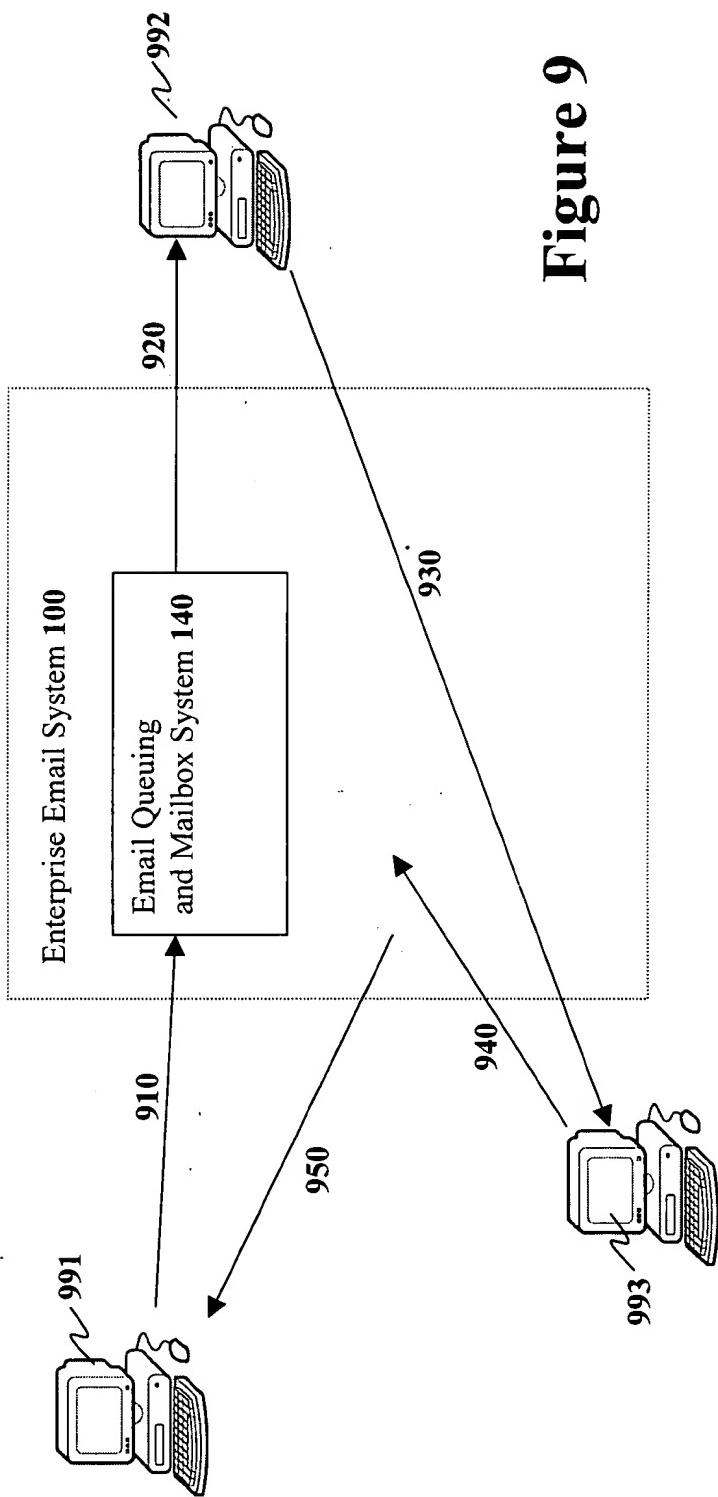


Figure 10

